

COVID-19 #StayhomewithXOX:

Bonus data for Daily and Weekly FAT Plan FAQ

1. What is the promotion about?

- Subscribers will receive up to 100% bonus data quota when they subscribe to any daily or weekly FAT Plans during the promotional period.
- Here is the following FAT plans promotion in details: -

FAT Plan	Price	Quota	Promotional Quota	Difference
Daily	RM3.00	1 GB	1.5 GB	Extra 50 % bonus data
	RM5.00	2 GB	3 GB	Extra 50 % bonus data
Weekly	RM10.00	2 GB	4 GB	Extra 100% bonus data

2. Who can subscribe to FAT data plans?

- All active ONEXOX Prepaid and NU Mobile subscribers.

3. How to subscribe to B59DB?

- SMS to 22111 or 23388 (ONEXOX Prepaid) and 26688 (NU Mobile only)
 - **DATA FATD1** (Daily 1GB)
 - **DATA FATD2** (Daily 2GB)
 - **DATA FATW2** (Weekly 2GB)
- Easy Menu (*150#)
- XOX Selfcare
- XOX Black App

4. Can I subscribe/activate FAT data plans via Season Pass?

- FAT Plan activation mechanism remains. You may activate weekly FAT plan via season pass or credit. All daily FAT plans are for credit subscription only.

5. How much data will be deducted from my Season Pass counter if I subscribe to weekly FAT plan (FAT W2) during the promotion period?

- The promotional quota, which is 4 GB, will be deducted from Season Pass counter.

6. When will the promotion be available?

- Bonus data for daily and weekly FAT data plans start from 19th March 2020, 12AM onwards until 31st March 2020.



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- 7. Will I receive the additional 100% of Weekly 2GB if I have already subscribed to it before promo period?**
 - No. Bonus data is available for new data plan subscription during promotion period only.

- 8. Can I subscribe to multiple FAT data plans at one time?**
 - No. You only can subscribe to one FAT data at one time.