



# COVID-19 #StayhomewithXOX Bonus data Terms and Conditions

## COVID-19 #StayhomewithXOX: Bonus data – Terms and Conditions

### The Promotion Introduction

1. XOX Mobile Sdn Bhd (“XOX”) is organizing “**COVID-19 #StayhomewithXOX: Bonus data**” Promotion (“the Promotion”) in conjunction to the COVID-19 movement control order.
2. The Promotion shall be on the period below: (“Promotion Period”).  
Start Date: 20<sup>th</sup> March 2020 (Friday)  
End Date: 31<sup>st</sup> March 2020 (Tuesday)
3. There will be two promotions running concurrently:
  - a. ONEXOX Prepaid and NU Mobile Plan– Bonus data for daily and weekly FAT Plans
  - b. BLACK B39 – Bonus data for new and existing subscribers

### Bonus data for daily and weekly FAT Plans

#### Participating Eligibility

1. The Promotion is open to all ONEXOX Prepaid and NU Mobile subscribers who are Malaysian citizens with at least 12 years of age (“Participants”).

#### Promotion Mechanism

1. Please refer to **Table 1.0** below for more information on “The Promotion”:

FAT Data Plan					
Plan	Price	Previous	Promotional	Purchase Code	Purchase Channel
Daily	RM3.00	1GB	1.5GB	DATA FATD1	<ul style="list-style-type: none"> <li>• 23388</li> <li>• 22111</li> <li>• 26688 (NU Mobile only)</li> <li>• Easy menu (*150#)</li> <li>• XOX Selfcare</li> <li>• Black App</li> </ul>
	RM5.00	2GB	3GB	DATA FATD2	<ul style="list-style-type: none"> <li>• 23388</li> <li>• 22111</li> <li>• 26688 (NU Mobile only)</li> <li>• Easy menu (*150#)</li> <li>• XOX Selfcare</li> <li>• Black App</li> </ul>
Weekly	RM10.00	2GB	4GB	DATA FATW2	<ul style="list-style-type: none"> <li>• 23388</li> <li>• 22111</li> <li>• 26688 (NU Mobile only)</li> <li>• Easy menu (*150#)</li> <li>• XOX Selfcare</li> <li>• Black App</li> </ul>



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**Table 1.0**

2. The above selected FAT DATA Plan (**Table 1.0**) are available for all active ONEXOX Prepaid and NU Mobile Subscribers.
3. For the avoidance of doubt, “active” is defined as the subscriber’s account being able to make/receive calls and not barred/blocked/terminated. To remain active, the Subscriber needs to top-up to avoid service interruptions.
4. Only one purchase of FAT data plans is allowed at a time.
5. FAT data plan will be expired upon plan expiry date, and all unused quota will be forfeited.
6. The data promo for above selected FAT Data Plan (**Table 1.0**) is available during promotion period only.
7. Any purchase before or after the promotion period will **not be eligible** for the bonus data.
8. General Terms and Condition for ONEXOX Prepaid Plan and FAT Data Plan apply.

### **Bonus data for BLACK B39**

#### **Participating Eligibility**

1. The promotion is available for:
  - a. All new, successful MNP (Mobile Number Portability) Port in, and Change of Business Plan - COBP (Prepaid to B39) subscribers during promotional period.
  - b. All existing B39 subscribers regardless of bill cycle date.
  - c. Existing BLACK subscribers who perform a Change of Plan (COP) to B39 plan during promotional period.

#### **Promotion Mechanism**

1. Please refer to Table 2.0 below for more information on “The Promotion”

Plan	Base Data	Bonus Data	Total	Carry Forward	Sharing
B39	8GB	3GB (1 Time)	11GB	√	√

**Table 2.0**

2. For new subscribers, including new activations, MNP Port-ins, and COBP from ONEXOX Prepaid plans, the bonus 3GB data will be credited within 24 hours upon activation.
3. For existing BLACK B39 subscribers, regardless the bill cycle date, will be receiving an one-time off 3GB bonus data.
4. For existing BLACK subscribers who has perform a COP to B39, the bonus 3GB will be credited within 24 hours upon successful COP.
5. Any activation or COP after the stipulated promotion period will not be eligible for the bonus 3GB data.
6. General and specific BLACK Plan Terms and Conditions apply.



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### Others

1. XOX does not warrant that the Promotion shall be uninterrupted and/or error free. By participating in this Promotion, the Participants hereby acknowledges and irrevocably agrees that XOX shall not in any manner whatsoever be liable for any technical failures of any kind, system/server interruption and/or any electronic error arising from the Promotion unless the same arise from and are caused directly by XOX's gross negligence or willful default.
2. Subscribers irrevocably agrees to release and hold harmless XOX and its associate companies, employees, advisors from any and all losses, damages, rights, claims and actions of any kind in connection with the selected Season Pass packages.
3. XOX reserves the right to alter, change, extend the Promotion period or amend, modify the terms and conditions stated herein at its sole discretion any time without prior notice. In case of any disputes arising directly or indirectly from the Promotion, the decision of XOX shall be final.
4. By participating in the Promotion, Participants is deemed to have read, understood and agreed to be bound by these terms and conditions and agree that any and all decisions made by XOX in relation to every aspect of the Promotion shall be final, binding and conclusive.
5. Failure by XOX to insist upon or enforce strict performance of any of these Terms and Conditions shall not be construed as a waiver of any provision or right.